

Charles Horton

Chief Executive Officer, Govia Thameslink Railway

Dear Mr Horton,

As Chair of the Meldreth, Shepreth and Foxton Rail User Group, I write to you on behalf of a large community of rail users from these stations who depend on GTR in order to reach jobs and education in Cambridge, London, and all along the Great Northern Line.

As the difficulties of the May 20 roll-out are addressed, we seek a clear assurance that measures to restore the timetable to run as intended will address and guarantee the viability of commuting from Meldreth, Shepreth and Foxton.

While off-peak services appear, hopefully, to be stabilizing, persistent gaps at peak time in both directions make commuting to work and education potentially unviable.

In order to have a clear and accurate picture of how services have evolved since May 20, we would be grateful if you could provide the following data for Meldreth, Shepreth and Foxton.

For the overall period since May 20, and also week by week, both outward and inward journeys, and in both directions:

- Total cancellations against the published timetable, as a percentage of service
- Total cancellations against the timetable between 6:00 and 10:00 and 16:15 and 19:00, as a percentage of service

We would also appreciate data to understand how rail replacement buses have performed: when were they introduced, for which services, how have they performed against the published timetable.

A public meeting of the Meldreth, Shepreth and Foxton Rail User Group has been called for 27 June, 7:30PM, venue to be announced. We have requested the presence of a senior GTR officer, in order to field timetable concerns, and await a reply.

I look forward to hearing from you.

Sincerely yours,

CLlr Susan van de Ven
Chair, Meldreth, Shepreth and Foxton Rail User Group